

Supported Employment Program Individual Placement and Support

Central City Concern WorkSource

Central City Concern offers supported employment programs at two of its transitional Alcohol and Drug Free Community Housing (ADFC) programs:

- 95 units located at 8NW8 (funded by BHCD/HUD)
- 57 units at the Estate Hotel through the Employment Recovery Program

From 2004 through 2006, WorkSource served over 5,000 individuals (62% of whom were homeless), and we found that some individuals needed more intensive one-on-one employment services consisting of job development and job coaching. In a May 2007 study, CCC found that in its transitional ADFC housing, 41% of individuals had exited with employment and 42% had exited with permanent housing. The WorkSource Supported Employment Program employs a more intensive approach to improve the percentage of those exiting to employment and permanent housing. We believe these efforts increase our impact toward ending homelessness.

A specialized WorkSource team began working more closely with these two housing programs in June of 2007 using the **Individual Placement and Support (IPS)** model. IPS addresses the multiple needs of program participants and the many obstacles they may face securing employment. IPS is a comprehensive system of care that integrates the IPS model with the Case Management and Treatment (CMT) services clients receive while in this program.

FEATURES OF IPS

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| <ul style="list-style-type: none">❑ Competitive employment is the goal❑ Rapid and supported job development and placement❑ Attention to client's preferences❑ Continuous and comprehensive employment assessment❑ Unlimited, intensive and frequent support❑ Non-coercive❑ 1:15 case load for employment specialist | <h4><u>FEATURES OF CMT</u></h4> <ul style="list-style-type: none">❑ Recovery/strengths based approach❑ Treatment team approach❑ Treatment team includes: Employment Specialists, Supportive Housing Case Managers and consultation with Treatment Provider❑ Focus is on treatment completion, program of recovery, securing permanent housing and employment |
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FEATURES OF CMT